

WELCOME TO BRADNINCH TOGETHER

| N° | INTRODUCTION & INDUCTION | More info |
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| 1. | <p>Background; Formed in April 2020 in response to the Covid pandemic Bradninch Together (BradTog) registered as a Community Interest Company (CIC) in January 2021. We have 6 Directors; see our website for their names and bios bradninchtogether.org.uk</p> <p>BradTog has a register of around 100 volunteers, including the Zone Coordinators who, in times of crisis, coordinate the request for assistance with the volunteers that can help. This neighbour to neighbour informal support was effective and efficient during the pandemic, when hundreds of ‘acts of kindness’ enabled our community to look after one another.</p> <p>In recent times BradTog has developed in other ways that support community projects in Bradninch & Hele; Case Studies of some of our projects are available on the website.</p> <p>Broadly BradTog’s objectives are:</p> <ul style="list-style-type: none"> • To maintain and coordinate volunteers who can be mobilised in response to events (possibly adverse) which affect the community. • To administer the BradAid Fund (currently suspended). • To provide a legal and accountable platform for the holding of funds for community projects. • To provide advice on project management. • To provide assistance on grants funding and making applications. | |
| 2. | <p>Being prepared; Following community consultation in 2023 an updated Bradninch & Hele Emergency Plan was published by Bradninch Town Council, this plan established the basics of who, what, where and how, ensuring we are prepared for an emergency. The Emergency Plan for Bradninch & Hele is available under the Parish Plan section bradninch-tc.gov.uk</p> <p>The plan makes provision for a Community Resilience Team (CRT) comprising of representatives from the Council and BradTog who will meet and organise a response to an emergency. This may involve mobilising the BradTog volunteers or BradTog may activate the zones independently. The level of response will be dependent on the emergency.</p> <p>Bradninch Town Council will be the official source of local information and, in the case of an emergency, intends to send messages via the Bradninch & Hele Community Facebook pages.</p> <p>The Town Council does not have access to our volunteer data base.</p> | <p>bradninch-tc.gov.uk</p> |
| 3. | <p>Being a Zone Coordinator; The Zone Coordinator role is essentially the same as during the pandemic, the Bradninch & Hele parish is divided into 5 geographical zones, known by colour and number, each zone has registered volunteers. As a Zone Coordinator you will have the mobile numbers of your volunteers and use these to create a WhatsApp</p> | |

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| | <p>group. Your mobile number will be circulated on posters, social media (Community Facebook pages) and the BradTog and Town Council websites. When called on to 'coordinate' the chances are that something has adversely impacted the community, in the majority of cases this will be a weather event, e.g. Storm Eunice 2022 when the electricity supply failed.</p> <p>As a Zone Coordinator you will be:</p> <ul style="list-style-type: none"> • Willing to share your mobile number with the community. • Familiar with your geographical zone. • Able to take calls requesting practical assistance within your zone. • Keep a log of requests, a format will be provided. • Able to delegate tasks via a Zone WhatsApp group of volunteers. • In the event of digital communication failure, liaise with the CRT to establish methods of support. • Asking for help if it all gets a bit much..... | <p>Coordinators will keep an Activity Log</p> |
| <p>4.</p> | <p>Being a BradTog Volunteer; When volunteering for BradTog, your safety and that of the people we are helping is the priority. Minimising risk is the key. Never do anything that you are not comfortable with, it is always better to withdraw and take advice. When we support our neighbours, it is up to you as a volunteer which locations you are comfortable visiting and what tasks you are willing to assist with.</p> <p>Requests for neighbour to neighbour assistance are sent out to volunteers by the Zone Coordinators via a zone WhatsApp group. To be a BradTog volunteer you must be willing to share your mobile number with us and the Zone Coordinators. The WhatsApp request will describe the task and the location; which gives volunteers the option to respond. The first volunteer to response gets the task.</p> <p>BradTog has a 'threshold policy', we strongly recommend you do not enter a home, this minimises risks for both parties; see Contact Guidance 002.</p> | <p>Contact Guidance 002</p> <p>Shopping Guidance 003 & 004</p> |
| <p>5.</p> | <p>Answering Questions; All involved with Bradinch Together, Directors, Zone Coordinators and Volunteers are advised against providing advice which they are not qualified to offer. It is natural for a neighbour where you might visiting to ask a question e.g. <i>when will the electricity be back on?</i> Always refer them to official sources of information, the Bradinch & Hele Emergency Plan has contact information for organisations.</p> | <p>bradinch-tc.gov.uk</p> |
| <p>6.</p> | <p>Raising Concerns; If you cannot make contact with someone when you go to their home and have concerns about their welfare, refer to our Guidance 005 No Answer at the Door. If you have any concerns about BradTog use our, Policy 01: Problem Solving & Complaints available on our website.</p> | <p>No Answer Guidance 005</p> |

All Guidance

- **001 Welcome to Bradinch Together; Introduction & Induction**
- **002 Person to Person Contact & Safety**
- **003 Collection of PRE-PAID Shopping & Prescriptions**
- **004 CASH & CREDIT Card Shopping and Reimbursement**
- **005 No Answer at the Door**